

North Somerset Council

REPORT TO THE COMMUNITY AND CORPORATE ORGANISATION POLICY AND SCRUTINY PANEL

DATE OF MEETING: 5 NOVEMBER 2019

SUBJECT OF REPORT: CORPORATE PERFORMANCE UPDATE

TOWN OR PARISH: YES

OFFICER/MEMBER PRESENTING: EMMA DIAKOU, SERVICE LEAD - BUSINESS INTELLIGENCE

KEY DECISION: NO

REASON: INFORMATION ITEM

RECOMMENDATIONS

The Panel is asked to note the information provided in this report and consider the Quarter 2 performance update to be presented at the Panel meeting.

1. SUMMARY OF REPORT

The Community and Corporate Organisation Policy and Scrutiny Panel receive regular performance management updates for the Key Projects and Key Corporate Performance Indicators (KCPIs) within their remit. These updates aim to help members evaluate the extent to which the council is achieving its ambitions and to provide appropriate challenge and suggestions to improve performance.

As part of the 2019/20 Performance Management Framework the panel will now receive updates for Key Projects and Key Corporate Performance Indicators from across the organisation, giving the Panel an overview of work from across the directorates and across services.

2. POLICY

The council's Performance Management Framework includes a requirement for quarterly reporting of our performance position so that members and officers can monitor progress against our key ambitions and outcomes and take appropriate action where progress is below target or needs additional focus.

3. DETAILS

As part of Business Planning process Directorates within North Somerset Council produce an Annual Directorate Statement (ADS). This in effect translates the commitments in the North Somerset Corporate Plan into a series of annual Directorate level commitments.

These commitments are then monitored through a combination of Key Projects and Key Corporate Performance Indicators. This progress monitoring forms the annual Performance Management Framework (fig 1.1).

North Somerset Council Scrutiny Panels are updated quarterly with all Key Projects and Key Corporate Performance Indicators related to their area of work where possible. However, the timetable of Scrutiny Panel meetings does not always align well with the quarterly reporting periods for performance reporting.

For Quarter 2 of 2019/20, a performance update will be provided via a presentation at Panel.

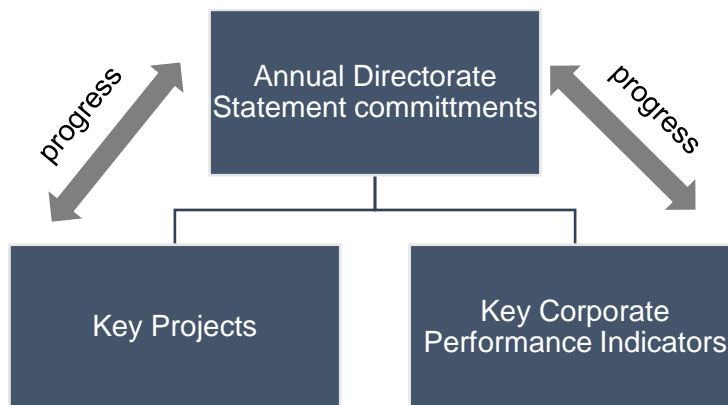


Fig 1.1

4. CONSULTATION

Directors have been fully consulted over the content of this report.

5. FINANCIAL IMPLICATIONS

There are no additional financial implications as a consequence of this report.

6. LEGAL POWERS AND IMPLICATIONS

N/A

7. CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS

N/A

8. RISK MANAGEMENT

N/A

9. EQUALITY IMPLICATIONS

The equality objectives (part of the Corporate Performance Management Framework) are regularly monitored and are reported to the Corporate Management Team and the Council's Equality Scheme Implementation Group.

10. CORPORATE IMPLICATIONS

It is important that we are aware of the areas in which we are performing well and where further action is needed to address any concerns.

11. OPTIONS CONSIDERED

N/A

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BACKGROUND PAPERS

North Somerset Corporate Plan: <https://www.n-somerset.gov.uk/wp-content/uploads/2016/06/corporate-plan.pdf>